

North Yorkshire County Council

North Yorkshire, United Kingdom

What problem did you have?

We wanted to quickly and efficiently manage iPads without the need to always drive to customer sites to accomplish quick and easy tasks. Schools and staff were relying on regular visits to have new content installed with lessons potentially being affected as school staff were not easily able to manage the devices themselves. In short, we needed to reduce the cost of supporting school iPads and allow school staff to easily install apps from a cloud interface.



Devices: iPads

Total Devices: 1032

Selected Solution

CAMPUS

SUPPORTED BY MOBILEGUARDIAN

MANAGE

SUPPORTED BY MOBILEGUARDIAN

SAFER

SUPPORTED BY MOBILEGUARDIAN

LEARN

SUPPORTED BY MOBILEGUARDIAN

Why Mobile Guardian?

After researching a number of options, Mobile Guardian were very helpful in setting us up with some test accounts. They delivered excellent help throughout the testing process.

What did you need from an MDM solution?

We needed to be able to respond instantly to customer demands. Ultimately, we wanted to save both ourselves and our customers time and money and deliver a more efficient service.

Did we solve it?

Yes, we can now remotely manage a number of customer devices.

What do you like about Mobile Guardian?

The initial webinars and on-site setup of our first installation allowed us to quickly grasp how we wanted the system to benefit us and enabled us to achieve this with efficiency. This resulted in our pilot scheme customers actively engaging and using the MDM immediately. We believe it will significantly reduce our customer response times and our costs for delivering mobile device support.

Our Report Card

“Mobile Guardian delivered excellent help throughout the testing process. Manage will significantly reduce our customer response times and costs for delivering mobile device support.”

IT Manager



About Mobile Guardian

Purpose-built for education, Mobile Guardian is a cloud-based, easy-to-use solution that helps schools safeguard students online, no matter where they are. It offers classroom management tools, secure web-filtering, mobile device management, multi-school management and linked parental controls. Mobile Guardian supports Android, Chrome OS, iOS and macOS devices and is used by schools in North America, the United Kingdom, Asia, Europe and the Middle East.

